# **Handicap Report**

## John Bennett & Di Little

It has been an 'interesting' year for handicap committees all over the country, to say the least! The Mount Pleasant Handicap Committee has spent most of the year trying to get to grips with the new World Handicapping System (WHS).

Early in 2020, John Bennett, Brian Sapsed, Chris Kermath and Di Little all attended workshops explaining the WHS. The plan then was to give presentations to explain it to Club Members over the summer ready for the roll-out on November 2nd. But this was not meant to be! Instead, we have had to rely on emails, WHS website links and putting notices in the Pro Shop windows.

Before the transition to WHS we had to go through an exercise of checking that our records of members' email addresses were up to date. This proved a useful exercise as there were a number of anomalies, either typographical errors or members had changed their email provider, or no longer use an old email address. (Please make sure you inform the club if you change your preferred email address).

The World Handicapping System (WHS) was launched on Monday 2nd November, this involved downloading and updating members records from about 1800 golf clubs, with about half a million members. England Golf received over 12000 email queries in the first 4 weeks! I know of at least one EG staff member who was working until 9pm because he emailed me after updating our data one evening. We had a few 'teething' issues with the new system – some MP handicap records being updated with 9-hole scores using the slope ratings for the wrong tees, and also incorrect 9-hole slope ratings. These have been resolved now.

### Handicap Committee responsibilities under WHS:

As a handicap committee under the new system, we can make adjustments to a player's handicap index as detailed in Rule 7 of the Rules of Handicapping, in the following ways: –

- Conducting handicap reviews and adjusting handicap indices as a result of these reviews
  - o Including annual reviews of all handicaps or a review at a player's request
  - o Significant changes go to County for review
- Applying penalty scores if a player fails to submit a score without valid reason
- Withdraw a handicap Index if a player deliberately or repeatedly flouts the responsibilities of a player under the Rules of Handicapping
- Reinstate a handicap index

#### Handicaps at MPGC:

We have 338 members with handicaps, of these 318 have Mount Pleasant as their home club. We also have 13 members without handicaps either through choice or they are yet to submit initial cards for handicap. As part of the transition to WHS, we looked at the differences between everyone's old handicap and their new handicap index. As a committee, we reviewed those where there were significant differences and made some adjustments where necessary. For example, where manual adjustments made to a handicap due to illness had not been carried forward into the new system.

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Some people may find that their handicap index is much lower than their old handicap. This is, in most cases, due to insufficient scores in their records. The easiest way to remedy this is to enter competitions or to submit general play cards as described in the email sent to all members on 6th December 2020. Under WHS a general play card may be submitted even if it is for a round on a course other than at your home club.

### HandicapMaster, MasterScoreboard and MyEG

We continue to use HandicapMaster software to manage our competitions and members' handicaps. Masterscoreboard is the related website/application which can be used by Members to get access to Club competitions results; view handicap information and to enter competitions scores remotely.

MasterScoreboard has recently been modified to provide the following: -

- A handicap list of all our members which is updated daily
- Your handicap record showing which of your scores are contributing to your handicap index.

MyEG is a mobile app provided by England Golf that enables those that register with England Golf to view their handicap records. In the near future, it is expected to be updated to also enable users to enter their general play scores remotely.

Club Officials will do their best to assist if Members need help to access or use Masterscoreboard or MyEG. We are aware that some members do not use emails or mobile apps and we will make every effort to ensure they are kept informed of changes. They can look up their handicap index on the touch screen system in the Pro Shop.

### More about WHS in 2021:

We will be putting out more information about WHS over the next few months. If you want to read more in the meantime please follow this link https://www.englandgolf.org/whs/golfers/

Golfer Education Hub - England Golf.

It is a new system, so please feel free to contact a member of the Handicap Committee if you have any queries about your handicap index, or how to arrive at a playing handicap for different courses and competitions.

#### Useful links

To access Master Scoreboard, follow this link

https://www.masterscoreboard.co.uk/mobile/ClubIndex.php?CWID=2113

Select your name and enter your password

If you do not have a password - please contact a Club official.

You can copy this link to your home screen for future use.

To load MyEG

For Apple users: - Download My EG on iOS (englandgolf.org)

For Android users: - Download My EG on Android (englandgolf.org)

(Note: MyEG has been created by New Zealand Golf Network Ltd on behalf of England Golf)